



James D. Hinojosa
Fire Chief

HURON TOWNSHIP PUBLIC SAFETY

36500 S. Huron Rd.
New Boston, MI 48164
Phone: (734) 753-4400
Fax: (734) 753-2219



Everette Robbins
Director of Public Safety

To: Dispatchers Amanda Eliason, Scot Ottusch, Michelle McNulty, and Justine Castillo, Huron Township Department of Public Safety

From: Everette Robbins, Director of Public Safety

Re: Dispatch staff excellence during high impact ice storm

Date: February 23rd, 2023

On the evening of *February 22, 2023*, our community experienced a very impactful ice storm that resulted in numerous down wire lines, icy roads, transformer explosions and downed trees with some landing on residential homes. Sleet, freezing rain, ice accumulation, and even a thunderstorm was detected in our area. Among the multitude of calls that came in on the non-emergency line, within the first 20 hours of the storm our Emergency Communications Center handled (98) Fire Department calls for service, and (172) 9-1-1 calls.

I received an email from Communications Administrator Jill Evans that stated, "*Dispatchers Amanda Eliason, Scot Ottusch, Michele McNulty, and Justine Castillo. Both Dispatcher Eliason and Ottusch worked (4) hours past their scheduled shifts and Dispatcher Castillo came in on her day off to assist the Communication Center. All four dispatchers worked as a team to make sure that all the residents within Huron and Sumpter Township received the assistance that they requested as well as assured that all our First Responders stayed safe.*"

As I stood near the dispatch center and watched the teamwork that was being displayed, I will not soon forget the sense of pride that I had for being part of the Huron Township Public Safety Team. The care and compassion being transmitted over the dispatch channels were genuine and real as you worried about the safety of residents and first responders. Thank you so much for helping to get everyone home safely! It is with great pride that I commend each of you for your hard work and professional commitment to the safety of our residents and all the communities that each of you proudly serve. Dispatchers are truly first responders! Please accept my congratulations and thanks for a job well done!

Sincerely,

A handwritten signature in blue ink that reads "E. Robbins" with a horizontal line extending to the right.

Everette Robbins
Huron Township Director of Public Safety

Cc: Supervisor David Glaab
Huron Township Board of Trustees
Personnel File

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